



Forum Support Volunteer

**Blood
cancer
UK**



Why volunteer at Blood Cancer UK?

We started because of Susan; we'll get there because of you.

Blood Cancer UK was started by one family who lost their daughter, Susan, to blood cancer, and that history and sense of family continues to shape who we are today. When you join Blood Cancer UK, you don't just become a volunteer – you become part of a collaborative community dedicated to funding research into beating blood cancer that includes some of the most inspiring people you'll ever meet.

And we're not that far away from beating blood cancer. We're confident we can do it within the next generation, and this makes us hugely ambitious and gives us a sense of real urgency. It also means we're changing quickly as an organisation as we constantly challenge ourselves and strive to become more and more effective.

Blood Cancer UK offers the chance to volunteer alongside, and support people affected by blood cancer, while providing opportunities to develop new skills, take on exciting challenges, and make a meaningful impact.



What do we do?

Fund
world-class
research

Raise
awareness
of blood
cancer

Provide
information
and support to
patients and
their loved ones

Since 1960 we have invested more than **£500 million in blood cancer research in the UK**. Where we've invested, survival rates and quality of life have improved.

You can read more about what we do on our website here:
[About Blood Cancer UK](#)





“This is such a good place to volunteer. I’m learning every day and feel like I’m adding value.”

Jude, Ambassador

About the role:

As a Forum Support Volunteer with Blood Cancer UK, you'll help strengthen and grow our online community, providing a safe space for people affected by blood cancer to connect, share, and support one another. Your role will focus on providing peer-to-peer support and raising awareness of our information and services.

This role is perfect for those personally connected to blood cancer, either through their own diagnosis or caring for someone affected. Applicants must be 18 or older.

Key activities:

In this role, you'll:

- Work with the Support Services Team to help create an online space that feels welcoming, supportive, inclusive, and relevant for anyone affected by blood cancer.
- Start conversations, join in on discussions, and help moderate forum threads – making sure everyone gets a kind, caring, and supportive response.
- Welcome new members and where appropriate point them towards helpful services like our support line and health information.
- Keep an eye on the forum and flag anything inappropriate/or offensive to the Support Services Team.

How much time will you need to give?:

Before starting, we'd appreciate it if you could:

- Attend a 45min - 1hr informal interview to give the team the opportunity to know you and for you to ask any questions.
- Complete a half day online induction and forum support training session

Once in role, we'd love your help with:

- 2–5 hours per week to carry out the role, all from home
- Attending quarterly training updates (up to 2 hours each)
- Regular check-ins with your Volunteer Point of Contact (around 1 hour each)

Location of the role:

This role is fully remote and can be carried out from the comfort of your own home.

About you – what skills, experience and qualities will you need for the role?:

- A personal connection to blood cancer – either through your own diagnosis or by caring for someone who has been diagnosed.
- Some experience using online forums or similar digital peer support platforms is helpful, but not essential – full training will be provided.
- Empathetic and supportive, with the ability to maintain healthy personal and professional boundaries.
- A team player who's happy to work with fellow volunteers and the Support Services Team.
- Access to your own device with a reliable internet connection, and the ability to use it to access the forum.

How you will make a difference:

As a Forum Support Volunteer, you'll play an active role in growing engagement within our online community. By supporting others and—if you're comfortable—sharing your own experiences, you'll help create a warm, peer-led space for people facing the challenges of blood cancer.

Your support will boost peer-to-peer support, offer comfort to those affected, and add a valuable layer of connection within the community. In doing so, you'll also help raise awareness and strengthen the overall support Blood Cancer UK provides.



**“I’m honored to
volunteer on the
Forum. It’s a privilege
to respond to &
support everyone who
posts.”**

Erica, Forum Support Volunteer

Benefits of volunteering with Blood Cancer UK

Connect with others

Network with other volunteers who share your commitment

Develop new skills

Gain valuable experience and learn new skills

Make a difference

Help improve the lives of people affected by blood cancer

Join a supportive team

Be part of a friendly, passionate, and dedicated community

Represent Blood Cancer UK

Be an ambassador in your community

See your impact

Receive regular updates showing the difference your Support makes

Boost your wellbeing

Enjoy improved confidence and personal growth

Expense reimbursement

Get reimbursed for pre-arranged volunteer activity expenses

Ongoing support

Receive continuous support from your Volunteer Point of Contact

Inclusive, respectful environment

Join a diverse organisation where you are valued

Access to training

Benefit from an online Volunteer Information Centre for induction and ongoing training



Register your interest

If you find a role that interests you, please complete our volunteer enquiry form on the Volunteer page of our website: [Register your interest to volunteer](#) or contact the Volunteer Team, by phone at 0207 504 2275 or by email at volunteering@bloodcancer.org.uk. We are available between 9am – 5pm, Monday – Friday.

Our volunteers come from all walks of life, bringing a wide range of skills, experiences, and personal connections to blood cancer from across the UK.

We want everyone involved with us to feel respected, supported, safe, and able to give their best, no matter their background or identity.

We understand that the way we work impacts who can join us and how they experience being part of Blood Cancer UK. That's why we're committed to being equitable and inclusive, ensuring everyone feels welcome and supported throughout their journey with us.

To achieve this, we know we must keep reflecting on and improving how we work. We're always open to feedback on how we can better live out our values.